

Burrough Green Church of England Primary School

CONFIDENTIAL REPORTING (WHISTLEBLOWING) POLICY

INTRODUCTION

Head Teachers and Governors recognise that a member of staff may be the first to realise if something is wrong within the school. However they may not want to express their concerns because they feel that speaking up would somehow be disloyal to their colleagues or to the school. It is important for staff to know that Burrough Green School is committed to the highest possible standards of openness, honesty and accountability. Part of meeting that commitment is to encourage employees and others with concerns about any aspect of the school's work to feel able to come forward and voice those concerns. The school recognises the need for confidentiality and the fact that the majority of cases will have to proceed on a confidential basis.

Aims of the Policy

The policy is designed to ensure that staff can raise their concerns about wrongdoing or malpractice within the school without fear of victimisation, subsequent discrimination or disadvantage. It is also intended to encourage and enable them to raise serious concerns within the school rather than ignoring a problem or 'blowing the whistle' outside.

This policy aims to:

- * encourage staff to feel confident in raising serious concerns at the earliest opportunity and to question and act upon concerns about practice;
- * provide avenues for them to raise those concerns and receive feedback on any action taken;
- * ensure that they receive a response to their concerns and that they are aware of how to pursue them if they are not satisfied;
- * reassure them that they will be protected from possible reprisals or victimisation if they have made any disclosure in good faith.

Anyone wishing to raise concerns could contact any of the following people depending on the nature of their concern:

- Class teacher
- Headteacher
- Chair of Governors
- External Bodies (see below)

Range of the Policy

The policy does not replace existing procedures for the following;

- * if a parent or other user of the school has a concern about services provided, they should raise this as a complaint to the school;
- * any areas of service having their own specific procedures, e.g. Child Protection procedures.

Who can raise a concern under this Policy?

The provisions of the policy apply to all:

- * Employees at the school
- * Governors of the school
- * Employees of contractors working for the school, e.g. agency staff
- * Employees of suppliers
- * Voluntary workers within the school

What should be reported?

Staff should report any concerns that they have about service provision or about the conduct of Employees or Governors of the school or others acting on behalf of the school that:

- * make them feel uncomfortable in terms of known standards
- * are not in keeping with the school's regulations and policies
- * fall below established standards of good practice
- * are improper behaviour

These concerns might relate to:

- * conduct which is an offence or a breach of the law
- * disclosures related to miscarriages of justice
- * racial, sexual, disability or other discrimination
- * health and safety of the public and/or other employees
- * damage to the environment
- * unauthorised use of public/school funds
- * possible fraud and corruption
- * neglect, abuse or other unethical conduct

SAFEGUARDS

The Legal Framework

The Public Interest Disclosure Act 1998 provides legal protection, in certain circumstances, to workers making disclosures in good faith about malpractice.

The Act makes it unlawful for an employer to dismiss anyone or allow them to be victimised on the basis that they have made an appropriate lawful disclosure in accordance with the Act.

Harassment or Victimisation

The school is committed to good practice and high standards and to being supportive of its staff. The school recognises that the decision to report a concern can be a difficult one to make. If a member of staff honestly and reasonably believes what they are saying is true, they should have nothing to fear because they will be doing their duty to the school, their colleagues and those for whom they are providing a service.

The school will not tolerate any harassment or victimisation (including any informal pressures) and will take the appropriate action to protect staff when they raise a concern in good faith.

Support for the Person Raising Concerns

Throughout the process the member of staff:

- * will be given full support from the management and Governors of the school
- * their concerns will be taken seriously
- * the school will do all it can to help them throughout the investigation e.g. provide access to advocacy services where the individual has no access to Trade Union Support.

If, following discussions with the member of staff, the Head Teacher and Governors consider redeployment on a temporary basis is appropriate, the school will seek to arrange for this to take place via liaison with other schools and with the County Council.

Confidentiality

All concerns will be treated in confidence and any records relating to the case should be handled in accordance with the Data Protection Act. Every effort will be made not to reveal the identity of the member of staff who raises concerns, should that be their wish.

If the concerns raised are investigated as part of the disciplinary/grievance/harassment procedures, it may be that it is not possible to take the appropriate action on the disclosure without the help of the person raising the concerns. As a result, they may be asked to come forward to act as a witness. If they agree to this, they will be offered the appropriate advice and support.

Anonymous Allegations

This policy encourages staff to put their name to their allegation whenever possible. Concerns expressed anonymously are much less powerful but they may be considered at the discretion of the school. In exercising this discretion the factors to be taken into account would include:

- * the seriousness of the issue raised
- * the credibility of the concern; and
- * the likelihood of confirming the allegation from other sources.

Untrue Allegations

Some concerns raised may, when investigated, prove to be groundless. If a concern is raised or an allegation made in good faith by someone reasonably believing it to be true and their concerns are not confirmed by investigation, they should have nothing to fear as the school will recognise their genuine motives. However, it needs to be stated, should someone make an allegation frivolously, maliciously or for personal gain, disciplinary action may be taken against them.

RAISING A CONCERN

Who should a concern be raised with?

As a first step, staff should raise concerns with the Head Teacher. This might depend, however, on the seriousness and sensitivity of the issues involved and who is suspected of the wrongdoing.

If this is not appropriate, for example, if they are the person or persons about whom the concerns relate, staff should raise their concerns with the Chair of Governors.

If an individual is unsure whether or not to raise a concern or wants confidential advice, they may wish to consult their Trade Union. Alternatively, they can contact the independent charity Public Concern at Work on 020 74046609 or at whistle@pcaw.org.uk. Their lawyers can give individuals free confidential advice on how to raise a concern about serious malpractice at work. For additional information on Public Concern at Work and how it might help you, please visit www.pcaw.org.uk

How to raise concern(s)

Staff may raise their concern by telephone, in person or in writing. In the interests of confidentiality, staff may raise concerns via their Trade Union. The earlier they express their concern, the easier it is to take action. They will need to provide the following information:

- * the background and history of the concern (giving relevant dates)
- * the reason why they are particularly concerned about the situation.

Although they are not expected to prove beyond doubt the truth of their suspicion, they will need to demonstrate to the person contacted that there are reasonable grounds for their concern.

Staff may wish to consider discussing their concern with a colleague first and they may find it easier to raise the matter if there are two (or more) of them who have had the same experience or concerns.

They may invite their Trade Union, professional association representative or a friend to be present during any meeting or interviews in connection with the concerns they have raised.

HOW THE SCHOOL WILL RESPOND

The school will take their concerns seriously and will respond to them within ten working days of the concern/s being raised. The Head Teacher (or Chair of Governors if internally raised with him/her) will write to the person raising the concern with the following information:

- * confirmation that their concern has been received;
- * An indication as to how the school propose to deal with the issue;
- * Advise them on whether any further investigations will take place (and if not, explaining why this is the case);

* supplying them with information on staff support mechanisms.

In order to be fair to all employees, including those who may have been wrongly or mistakenly accused, initial enquiries will be made to decide whether an investigation is appropriate and, if so what form that investigation should take.

Where concerns or allegations fall within the scope of specific school procedures, then they would normally be referred for consideration under those procedures.

The amount of contact between the person raising the concern and those considering the issues will depend on the nature of the matters raised, the potential difficulties involved and the clarity of the information provided. It is likely that the person raising the concern will be interviewed to ensure that their disclosure is fully understood.

A meeting can be arranged away from the workplace, if they wish, and a union or professional association representative or a friend may accompany them in support. The school will do what it can to minimise any difficulties that staff may experience as a result of raising a concern. For instance, if they are asked to give evidence in criminal or disciplinary proceedings, the school will arrange for them to receive appropriate advice and support.

They need to be assured that their disclosure has been properly addressed. Unless there are any legal reasons why this cannot be done, they will be kept informed of the progress and outcome of any investigation.

THE RESPONSE OFFICER

The Head Teacher (or Chair of Governors, if appropriate) has overall responsibility for the maintenance and operation of this policy. He/she will maintain a record of concerns raised and the outcomes. Records will be kept in such a way so as not to endanger the confidentiality concerning the identity of the person raising concerns. The Head Teacher (or Chair of Governors) will report to the Governing Body as necessary.

HOW THE MATTER CAN BE TAKEN FURTHER

After the above procedure has been followed and should it be felt that the matter has not been dealt with satisfactorily then it may be necessary to take the matter outside the school, our prescribed contacts are:

- * the Local Authority's Strategic Director for Children & Young People's Services
- * OFSTED
- * the relevant Trade Union
- * the Police

If the member of staff raises their concerns outside the school, they should ensure that it is to one of the above prescribed contacts. A public disclosure to anyone else could take them outside the protection of the Public Interest Disclosure Act and of this policy.

They should not disclose information that is confidential to the school or to anyone else, such as a client or contractor of the school, except to those included in the list of prescribed contacts.

This policy was ratified by the Health and Well-Being Committee of the governing body on 25th January 2016

The policy will be reviewed in Autumn 2018